

August 10, 2018

Dear Provider:

As a valued Neighborhood Health Plan of Rhode Island (Neighborhood) provider, we are pleased to inform you of exciting changes to our network.

Effective January 1, 2019, CVS/Caremark[™] will become Neighborhood's pharmacy benefit manager, replacing PerformRx. Also on January 1, 2019, Optum[®] will become Neighborhood's behavioral health vendor, replacing Beacon Health Options.

Neighborhood will continue to provide high-quality, cost-effective care with $\text{CVS/Caremark}^{\mathsf{TM}}$ and $\text{Optum}^{\$}$ for our members and provider community.

Over the coming months we will continue to provide updates on the transitions via our website at www.nhpri.org/Providers/CVSandOptumTransitions. Please visit regularly for the most up-to-date information, including a list of Frequently Asked Questions.

We are working closely to ensure a smooth transition for our members and providers; and look forward to these exciting changes.

Best Regards,

Susana F. Conklin

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Director of Provider Network Management