

**UPDATE** – Friday, October 19, 2018

\*\*\* The pay cycle scheduled to be completed today, Friday, 10/19/2018, is still experiencing technical difficulties, resulting in a delayed production of paper checks and electronic payment, including remittance advices for the **Medicaid** line of business. We apologize for the disruption. \*\*\*

October 18, 2018

To: Providers

Re: Delayed Provider Payment Cycle for Medicaid – Paper & Electronic Payment

Dear Provider:

An error has occurred in the provider payment cycle scheduled to be complete for Friday, October 19, 2018. The impact is a delay in production of paper checks and electronic payment, including accompanying remittance advices, associated with the October 19, 2018 pay cycle for the Medicaid line of business.

Neighborhood is actively working to correct the issue and we will keep you updated on the most recent status. Neighborhood greatly appreciates and values your continued partnership and sincerely apologizes for this disruption.

Regards,

Neighborhood Health Plan of Rhode Island