

Week Ending March 3, 2017: Provider Payment Cycle and Remittance Advice Delay

The provider payment cycle scheduled for completion yesterday, Thursday, March 2, 2017, experienced technical difficulties resulting in non-payment for the Medicaid and UNITY products; the commercial and INTEGRITY products have not been affected.

- Electronic Funds Transfer (EFT)
 - Providers scheduled to receive electronic funds transfers are targeted to receive transactions no later than the evening of Friday, March 3, 2017
 - Electronic remittance advice reporting is targeted to be available no later than the evening of Monday, March 6, 2017
- Providers Scheduled to Receive Paper Checks
 - Check processing will be completed and provided to the United States Post Office by the close of business on Friday, March 3, 2017
 - Remittance advice reporting will be provided with the paper check
- Provider Payment Cycle for the Week Ending March 11, 2017
 - The provider payment cycle schedule for Thursday, March 10, 2017 is scheduled for completed as per usual

Please contact the Provider Claims Services Department directly at (401) 459-6080 with questions regarding this communication.

Neighborhood greatly appreciates and values your continued partnership and sincerely apologizes for the disruption.