

September 6, 2018

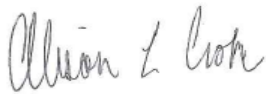
Dear Provider:

Neighborhood Health Plan of Rhode Island (Neighborhood) has notified the Secretary of the Executive Office of Health and Human Services (EOHHS) that we are terminating our UNITY agreement and exiting the Rhody Health Options (RHO) program effective September 30, 2018.

Members currently enrolled in UNITY will have received notice from Neighborhood and EOHHS during the first week of September with further information. When UNITY members are disenrolled from Neighborhood, they will not lose their Medicaid eligibility. Medicaid reimbursable services will be covered by the State of Rhode Island instead of Neighborhood. As a provider, you are aware that Neighborhood has several product offerings, including our integrated Medicare-Medicaid product, INTEGRITY. If you or your patient has questions about INTEGRITY, please call Neighborhood INTEGRITY member services line, Monday through Friday, 8:00 a.m. to 8:00 p.m. and Saturdays from 8:00 a.m. to 12:00 p.m. at 1-844-812-6896 (TTY 711).

For almost 25 years, Neighborhood has partnered with the State of Rhode Island to ensure health care services are accessible to at-risk Rhode Islanders. Neighborhood is committed to working with the State to ensure a smooth transition for all UNITY members. For the most up-to-date information, please refer to the attached Frequently Asked Questions (FAQ) document and also visit Neighborhood's "News and Updates" section of our website at www.nhpri.org.

Regards,



Alison L. Croke, MHA
Vice President, Medicare-Medicaid Integration
Neighborhood Health Plan of Rhode Island