

November 17, 2017

Re: Delayed Provider Payment Cycle – Paper & Electronic Payment

Dear Provider:

An error has occurred in the provider payment cycle scheduled to be complete for today Friday, November 17, 2017. The impact is a delay in production of paper checks and electronic payment, including accompanying remittance advices, associated with the November 17, 2017 pay cycle for the Medicaid lines of business.

Neighborhood is actively working to correct the issue and we will keep you updated on the most recent status. We sincerely apologize for this disruption.

Regards,

Neighborhood Health Plan of Rhode Island