

November 1, 2018

To: Providers

Re: Delayed Provider Payment Cycle for Medicaid – Paper & Electronic Payment

Dear Provider:

An error has occurred in the provider payment cycle scheduled to be complete for Friday, November 2, 2018. The impact is a delay in production of paper checks and electronic payment, including accompanying remittance advices, associated with the November 2, 2018 pay cycle for the Medicaid line of business.

We recognize the inconvenience of this disruption and sincerely apologize.

Regards,

Neighborhood Health Plan of Rhode Island